## Answers to the Activity on the Four Levels of Conversation

The following are the answers to the four levels of conversation:

1. “I work in the Newport branch.” (fact disclosure)
2. “I’ve always wanted to work in the country. The fast-paced lifestyle here feels like a pressure cooker sometimes.” (personal feelings)
3. “I think Beckham made a mistake joining the L.A. Galaxy.” (viewpoints and opinions)
4. “Hi. Great service here, isn’t it? Am Marissa.” (small talk)