## **Module Five Answers**

* 1. “I work in the Newport branch.” (fact disclosure)
  2. “I’ve always wanted to work in the country. The fast-paced lifestyle here feels like a pressure cooker sometimes.” ( personal feelings)
  3. “I think Beckham made a mistake joining the L.A. Galaxy.” (viewpoints and opinions)
  4. “Hi. Great service here, isn’t it? Am Marissa.” (small talk)