## **Module Four Questions**

Who do you ask about this problem? What questions do you ask to find out where this problem came from?

Create a present state statement and a desired state statement. Refine the statements until the desired state statement clearly addresses the needs or issues identified in the present state statement.

Now start with a general statement of the problem and refine it until you reach a concrete problem statement.

Analyze the problem using the following chart.

|  |  |  |
| --- | --- | --- |
|  | The Problem IS… | The Problem IS NOT… |
| What |  |  |
| When |  |  |
| Where |  |  |
| Extent |  |  |

Write the final problem statement.